**PS-19 — Partner Self-Service Portal (Optional)**

**Intent**  
Let partners securely upload docs, update basics, and check status.

**Actors**  
Partner Portal • Identity/Magic Link • KYC Service • Case Engine

**Preconditions**

* Email domain allowlist; MFA enforced.

**Flow**

1. **Invite:** Magic link with limited scopes; MFA on first use.
2. **Guided Checklist:** Shows required docs/attestations; upload with virus scan.
3. **Profile Edits:** Allow only safe fields (no risk-bearing without review).
4. **Messaging:** Threaded Q&A with compliance.
5. **Status:** See screening/KYC progress; download own receipts.

**Edge Cases**

* Suspicious activity → auto-revoke link; alert Ops.
* Oversharing PII → redaction at intake.

**Acceptance**

* Tenant data isolation guaranteed.
* All uploads land in KYC Pack with hashes.

**Innovation**

* **One-time Upload QR** for mobile camera capture.